

# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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# CPU

**Central Processing Unit**

**“The main part of the computer, consisting of the registers, ALU and control unit.”**

# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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# Fetch-decode-execute cycle

**“The complete process of retrieving an instruction from storage, decoding it and carrying it out. Also known as the instruction cycle.”**

# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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# ALU

## Arithmetic Logic Unit

**“Performs calculations (e.g.,  $x = 2 + 3$ ) and logical comparisons (e.g., IF  $x > 3$ ) in the CPU.”**

# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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**CU**

**Control Unit**

**“Decodes instructions. Sends signals to control how data moves around the CPU.”**

# 1.1 Systems architecture

Sub-topic 1.1.1 Architecture of the CPU

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## Cache

**“Memory in the processor that provides fast access to frequently used instructions and data.”**

# 1.1 Systems architecture

Sub-topic 1.1.1 Architecture of the CPU

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## Register

**“Tiny areas of extremely fast memory located in the CPU, normally designed for a specific purpose where data or control information is stored temporarily – e.g., MAR, MDR, etc.”**

# 1.1 Systems architecture

Sub-topic 1.1.1 Architecture of the CPU

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## Von Neumann architecture

**“Traditional computer architecture that forms the basis of most digital computer systems. Instructions are fetched, decoded and executed one at a time.”**

# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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# MAR

## Memory Address Register

**“Holds the address of data ready to be used by the memory data register or the address of an instruction passed from the program counter. Step two of the fetch-decode-execute cycle.”**



# 1.1 Systems architecture

## Sub-topic 1.1.1 Architecture of the CPU

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# MDR

## Memory Data Register

**“Holds data fetched from or to be written to memory.  
Step three of the fetch-decode-execute cycle.”**

# 1.1 Systems architecture

Sub-topic 1.1.1 Architecture of the CPU

---

## Program counter

**“Holds the address of the next instruction to be executed.  
Step one of the fetch-decode-execute cycle.”**

# 1.1 Systems architecture

Sub-topic 1.1.1 Architecture of the CPU

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## Accumulator

**“Holds the result of calculations.”**

# 1.1 Systems architecture

Sub-topic 1.1.2 CPU performance

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## Clock speed

**“Measured in hertz, the clock speed is the frequency at which the internal clock generates pulses. The higher the clock rate, the faster the computer may work. The clock is the electronic unit that synchronises related components by generating pulses at a constant rate.”**

# 1.1 Systems architecture

Sub-topic 1.1.2 CPU performance

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## Cache size

**“The larger the cache, the more data that can be stored without having to go back to main memory (RAM) – this has a significant impact on processing speed.”**

# 1.1 Systems architecture

Sub-topic 1.1.2 CPU performance

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## Cores

**“Part of a multi-core processor, a single component with two or more independent CPUs that facilitate the fetch-decode-execute cycle.”**

# 1.1 Systems architecture

## Sub-topic 1.1.3 Embedded systems

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# Embedded system

**“A computer built to solve a highly specific problem. Not easy to change. For example, the operating system placed inside a washing machine, microwave or set of traffic lights.”**

# 1.2 Memory and storage

## Sub-topic 1.2.1 Primary storage (Memory)

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# Primary storage

**“Comprised of random-access memory (RAM) and read-only memory (ROM). It holds data and instructions that the CPU can access more quickly and easily than from secondary storage devices.”**



# 1.2 Memory and storage

## Sub-topic 1.2.1 Primary storage (Memory)

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# RAM

## Random-Access Memory

**“Volatile (data is lost when the computer is powered off). Read-and-write.  
Purpose: Temporary storage of currently executing instructions and data –  
e.g., applications and the operating system.”**

# 1.2 Memory and storage

## Sub-topic 1.2.1 Primary storage (Memory)

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# ROM

## Read-Only Memory

**“Non-volatile (data is retained when the computer is powered off). Read-only.  
Purpose: Stores startup instructions, otherwise known as the bootstrap.”**

# 1.2 Memory and storage

Sub-topic 1.2.1 Primary storage (Memory)

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## Virtual memory

**“Using part of the hard disk as if it were random-access memory.  
Allows more applications to be open than physical memory can hold.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

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## Secondary storage

**“Permanent storage of instructions and data not currently in use by the processor. Stores the operating system, applications and data. Read-and-write and non-volatile.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

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## Optical storage

**“CD-R, CD-RW, DVD-R, DVD-RW. Use: Music, films and archive files. Low capacity. Slow access speed. High portability. Prone to scratches. Low cost.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

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## Magnetic storage

**“Hard disk drive. Use: Operating system and applications. High capacity. Medium data access speed. Low portability (except for portable drives). Reliable but not durable. Medium cost.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

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## Solid-state storage

**“Memory cards and solid-state hard drives (SSD). Use: Digital cameras and smartphones. Medium capacity. High portability. Reliable and durable. No moving parts. Fast data access speed. High cost.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

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## Storage capacity

**“The amount of data a storage device can store.”**



# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

---

## Storage speed

**“The read/write access speed of a storage device.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

---

## Storage portability

**“How easy it is to transport a storage device – e.g., solid-state and optical storage are highly portable, whereas magnetic storage is designed to stay in place.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

---

## Storage durability

**“How resistant a storage device is to damage and wear.  
Devices with low durability are likely to fail earlier.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

---

## Storage reliability

**“A relative measure of confidence that a storage device will function correctly and allow you to write, read, delete and modify data.”**

# 1.2 Memory and storage

Sub-topic 1.2.2 Secondary storage

---

## Storage cost

**“The relative price of a storage device – e.g., per megabyte of data.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Bit

**“The smallest unit of storage, represented by either a binary 1 or 0.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Nibble

**“Half a byte. Four bits.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

---

## Byte

**“A collection of eight bits.”**



# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Kilobyte

**“One kilobyte (KB) is 1024 bytes. For the purpose of calculations in an exam, you can treat a kilobyte as 1000 bytes.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Megabyte

**“One megabyte (MB) is 1024 kilobytes (KB). For the purpose of calculations in an exam, you can treat a megabyte as 1000 KB.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Gigabyte

**“One gigabyte (GB) is 1024 megabytes (MB). For the purpose of calculations in an exam, you can treat a gigabyte as 1000 MB.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Terabyte

**“One terabyte (TB) is 1024 gigabytes (GB). For the purpose of calculations in an exam, you can treat a terabyte as 1000 GB.”**

# 1.2 Memory and storage

Sub-topic 1.2.3 Units

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## Petabyte

**“One petabyte (PB) is 1024 terabytes (TB). For the purpose of calculations in an exam, you can treat a petabyte as 1000 TB.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

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## Denary numbers

**“A numerical system of notation that uses 10 as its base.  
The ten decimal base digits are 0 – 9.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

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## Binary numbers

**“Binary describes a numbering scheme with only two possible values for each digit, 0 and 1. In computing, binary refers to any digital encoding system with exactly two possible states – e.g., in memory, storage, processing and communications, 0 and 1 are sometimes called low and high, respectively.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

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## Binary arithmetic

**“The process of adding two or more positive 8-bit binary numbers (0 – 255).”**



# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

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## Overflow

**“The generation of a number that is too large to be represented by the device intended to store it.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

---

## Hexadecimal

**“A numerical system of notation that uses 16 rather than 10 as its base.  
The 16 hex base digits are 0 – 9 and the letters A – F.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Numbers)

---

## Binary shifts

**“Allows you to easily multiply or divide a base-2 binary number.  
A left shift multiplies the number by 2, while a right shift divides it by 2.**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Characters)

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## Character set

**“A set of symbols represented by a computer. These symbols, called characters, can include letters, digits, spaces, punctuation marks and control characters.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Characters)

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## ASCII

**America Standard Code for Information Interchange**

**“A character set devised for early telecommunication systems but proved to be ideal for computer systems. Uses 7 bits, providing 32 control codes and 96 displayable characters. The eighth bit is often used for error checking.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Characters)

---

## Unicode

**“Standard character set that replaces the use of multiple different character sets. Incorporates characters from almost all global languages. A 16-bit extension of ASCII.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Pixels

**“The smallest unit of a digital image or graphic that can be displayed on a digital device.  
A pixel is represented by a dot or square on a computer display.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Metadata

**“A collection of data that describes and provides information about other data.”**



# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Colour depth

**“Also known as bit depth. Either the number of bits used to indicate a) the colour of a single pixel in a bitmap image or video frame buffer or b) each colour component of a single pixel.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Resolution

**“The number of pixels (individual points of colour) in a display, expressed in terms of the number of pixels on the horizontal and vertical axes.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Image quality

**“The overall detail of an image, affected by colour depth and resolution.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Images)

---

## Image file size

**“The total size of an image file in storage.**

**Size in bits = Width in pixels \* Height in pixels \* Colour depth in bits.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Sound)

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## Sample rate

**“The number of samples taken per second, measured in hertz (Hz).”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Sound)

---

## Sample duration

**“How many seconds of audio a sound file contains.”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Sound)

---

## Sample bit depth

**“The number of bits available to store each sample (e.g., 16-bit).”**

# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Sound)

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## Playback quality

**“The finished quality of the digital sound file – this is affected by the sample rate and bit depth. The higher the number, the better the quality and the larger the file size. CD quality is 44,100 samples per second.”**



# 1.2 Memory and storage

Sub-topic 1.2.4 Data storage (Sound)

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## Sound file size

**“The total size of a sound file in storage.**

**Size in bits = Sampling rate \* Sample resolution \* Number of seconds.”**

# 1.2 Memory and storage

Sub-topic 1.2.5 Compression

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## Compression

**“The process of reducing the size of a file.”**

# 1.2 Memory and storage

Sub-topic 1.2.5 Compression

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## Lossy compression

**“A compression method that generally involves a loss of quality where experience tells us that it will be least noticed.”**

# 1.2 Memory and storage

Sub-topic 1.2.5 Compression

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## Lossless compression

**“A compression method that allows a file to be recreated in its original quality.”**

# 1.3 Computer networks, connections and protocols

## Sub-topic 1.3.1 Networks and topologies

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# LAN

## Local Area Network

**“Small geographic area. All hardware is owned by the organisation using it. Wired with UTP or fibre optic cable or wireless using routers and Wi-Fi access points.”**

# 1.3 Computer networks, connections and protocols

## Sub-topic 1.3.1 Networks and topologies

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# WAN

## Wide Area Network

**“Large geographic area. Infrastructure is hired from telecommunication companies who own and manage it. Connected with telephone lines, fibre optic cables or satellite links.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Client-server network

**“A client makes requests to the server for data and connections. A server controls access and security to one shared file store. A server manages access to the internet, shared printers and email services, as well as running data backups.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Peer-to-peer network

**“All computers are equal and serve their own files to each other. Each computer is responsible for its own security and backups and usually has its own printer.”**



# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Wireless access point

**“Hardware that allows a Wi-Fi-enabled device to connect to a network.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Router

**“A router sends data between networks. It is needed to connect a local area network to a wide area network. It uses the IP address on a device to route traffic to other routers.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Switch

**“A switch sends data between computers on a local area network.  
It uses the NIC address on a device to route traffic.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## NIC

**Network Interface Card/Controller**

**“Hardware that connects a computer to a network.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## The internet

**“A worldwide collection of interconnected computer networks.  
An example of a WAN – the largest in existence.”**

# 1.3 Computer networks, connections and protocols

## Sub-topic 1.3.1 Networks and topologies

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# DNS

## Domain Name System

**“The internet equivalent of the phone book. Maintains a directory of domain names and translates them to Internet Protocol (IP) addresses – this is necessary because, although domain names are easy to remember, computers access websites using IP addresses.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Hosting

**“Websites stored on dedicated servers. Used for websites that need to be available 24/7, be accessed by thousands of users at a time, be well-protected from hackers and have an IP address that doesn’t change.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## The cloud

**“Remote servers that store data to be accessed over the internet. Access anytime, anywhere from any device. Automatic backups. Collaborate on files easily.”**



# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Web server

**“A program that uses HTTP (Hypertext Transfer Protocol) to deliver web pages to users. Page requests are forwarded by a computer’s HTTP client. Dedicated computers and appliances may also be referred to as web servers.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Client

**“A device that requests and/or uses services from a remote/connected server.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Network topology

**“The physical or logical arrangement of connected devices on a network –  
e.g., computers, switches, routers, printers, servers, etc.”**

# 1.3 Computer networks, connections and protocols

## Sub-topic 1.3.1 Networks and topologies

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### Star topology

**“Computers connected to a central switch. If one computer fails, no others are affected.  
If the switch fails, all connections are affected.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.1 Networks and topologies

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## Mesh topology

**“Switches/routers connected so there is more than one route to the destination – e.g., the internet. More resilient to faults but more cable is required.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## Wired connection

**“Any computer network that predominantly connects hardware via physical cables – e.g., copper, fibre optic, etc.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## Ethernet

**“A standard for networking local area networks using protocols. Frames are used to transmit data. A frame contains the source and destination addresses, the data and error-checking bits. Uses twisted pair and fibre optic cables. A switch is used to connect computers.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## Wireless connection

**“Any computer network that predominantly connects hardware via Wi-Fi, eliminating much of the need for physical cabling.”**



# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## Wi-Fi

**“Wireless connection to a network. Requires a wireless access point or router. Data is sent on a specific frequency. Each frequency is called a channel.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## Bluetooth

**“A method of exchanging data wirelessly over short distances – much shorter than Wi-Fi.  
Examples of typical Bluetooth use could be, headphones, car mobiles etc.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## Encryption

**“Encoding readable data (plain text) into unreadable data (ciphertext).  
Only the intended recipient can decode the data using a special key.  
Protects sensitive communications against hacking.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## IP address

**Internet Protocol Address**

**Internet Protocol Address: “A unique string of numbers separated by full stops. Identifies each computer using IP to communicate via a network.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## MAC address

**Media Access Control Address**

**“Used as a unique identifier for most network technologies including Ethernet and Wi-Fi.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## Protocol

**“A set of rules that allow two devices to communicate.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## TCP/IP

**Transmission Control Protocol/Internet Protocol**

**“TCP provides error-free transmission between two routers.  
IP routes packets across a wide area network.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## HTTP

### Hypertext Transfer Protocol

**“A client-server method of requesting and delivering HTML web pages. Used when the information on a web page is not sensitive or personal.”**



# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

---

## HTTPS

**Hypertext Transfer Protocol Secure**

**“Encryption and authentication for requesting and delivering HTML web pages. Used in websites that are sending and/or receiving sensitive data (e.g., passwords, bank details).”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## FTP

**File Transfer Protocol**

**“Used for sending files between computers, usually on a wide area network.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## POP

**Post Office Protocol**

**“Used by email clients to retrieve email from an email server.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## IMAP

**Internet Message Access Protocol**

**“Used by mail clients to manage remote mailboxes and retrieve email from a mail server.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## SMTP

**Simple Mail Transfer Protocol**

**“Sends email to a mail server.”**

# 1.3 Computer networks, connections and protocols

Sub-topic 1.3.2 Wired and wireless networks, protocols and layers

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## Protocol layering

**“The concept of protocol rules being built up in layers – the layered protocol stack facilitates the various rules being executed in a defined order.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

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## Malware

**“A broad term that covers all software written to facilitate loss of data, encryption of data, fraud and identity theft.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

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## Social engineering

**“Most vulnerabilities are caused by humans – not locking computers, using unsecure passwords, not following company network policy or implementing it poorly, not installing protection software, not being vigilant with suspicious emails/files and not encrypting sensitive data.”**



# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

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## Phishing

**“Sending emails purporting to be from reputable companies to entice people into revealing personal information.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

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## Brute-force attack

**“A trial-and-error method of attempting to guess passwords. Automated software is used to generate a large number of guesses.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

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## Denial-of-service attack

**“Flooding a server with so much traffic that it cannot process legitimate requests.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

---

## Data interception and theft

**“Stealing computer-based information.”**

# 1.4 Network security

Sub-topic 1.4.1 Threats to computer systems and networks

---

## SQL injection

**“A hacking technique used to view or change data in a database by inserting SQL code into a form instead of data.”**

# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

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## Penetration testing

**“Designed to test the security of a system and identify vulnerabilities.”**

# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

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## Anti-malware software

**“Protects against many types of malware including viruses, worms, trojans, rootkits, spyware, key loggers, ransomware and adware.”**

# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

---

## Firewall

**“Network software or hardware designed to prevent external users from gaining unauthorised access to a computer system.”**



# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

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## User access level

**“The degree of system access that a specific type of user is allowed. On a network, most users will have restricted access, whereas a system administrator or network technician will be allowed much greater access with fewer restrictions.”**

# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

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## Password

**“A secret word or phrase used to gain access to a computer, program, interface or system.”**

# 1.4 Network security

Sub-topic 1.4.2 Identifying and preventing vulnerabilities

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## Physical security

**“Any form of physical security intended to protect data and systems –  
e.g., alarms, locks, security patrols, etc.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

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## System software

**“Software that manages the computer. Usually supplied with the computer.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

---

## Operating system

**“Specialised software that communicates with computer hardware to allow other programs to run. The most common operating systems are Windows, Linux, Unix, MacOS and iOS.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

---

## User interface

**“Allows a user to interact with a computer – e.g., input devices and software.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

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## Memory management

**“The process of the operating system deciding what should be in memory at any given time.  
Responsible for loading data and programs into and out of memory when required.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

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## Multitasking

**“Running multiple applications simultaneously by giving each one a slice of processor time.”**



# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

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## Peripheral management

**“The management of connected input/output devices such as a mouse, keyboard, webcam, speaker, scanner, printer, etc.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

---

## Driver

**“Translates operating system commands into hardware-specific commands – e.g., a printer driver tells the printer how to print a document.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

---

## User management

**“Allows different people to log into the same computer with a username and password.  
Remembers personal settings. Manages file access rights.”**

# 1.5 Systems software

Sub-topic 1.5.1 Operating systems

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## File management

**“Access permissions for files (read and write). Opening files in programs. Moving, deleting and renaming files. Presenting a folder structure to the user.”**

# 1.5 Systems software

Sub-topic 1.5.2 Utility software

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## Utility software

**“A program that performs a specific task relating to the operation of the computer – e.g., backup, virus scan, compression, defragmentation.”**

# 1.5 Systems software

Sub-topic 1.5.2 Utility software

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## Encryption software

**“Turns plaintext data into unreadable ciphertext data using a key.  
Protects data from being read by hackers.”**

# 1.5 Systems software

Sub-topic 1.5.2 Utility software

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## Defragmentation software

**“Files being deleted over time creates gaps on a hard disk. New files fill the gaps but may need more space than the gap provides, resulting in file fragments being spread across the disk. Defragmentation puts file fragments and free space back together in contiguous space, improving access speeds.”**

# 1.5 Systems software

Sub-topic 1.5.2 Utility software

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## Data compression software

**“Reduces the size of a file so it takes up less disk space and is quicker to download over the internet. Compressed files must be extracted before they can be read.”**



# 2.1 Algorithms

Sub-topic 2.1.1 Computational thinking

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## Algorithmic thinking

**“A way of getting to a solution by identifying the steps required.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Problem inputs

**“Any information or data that is fed into a system.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Problem processes

**“Anything that happens to data while a system is running – e.g., calculations.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Problem outputs

**“Any information or data that leaves a system.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Pseudocode

**“A language-independent description of the steps of an algorithm.  
Intended for humans to express and design algorithms before coding.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Flowchart

**“A method of designing algorithms using symbols before coding.”**

# 2.1 Algorithms

Sub-topic 2.1.2 Designing, creating and refining algorithms

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## Trace table

**“A technique used to test algorithms and ensure that no logical errors occur while the algorithm is being processed. The table usually has a column for each variable. Each row shows how the various values change as the algorithm runs.”**

# 2.1 Algorithms

Sub-topic 2.1.3 Searching and sorting algorithms

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## Searching algorithms

**“An algorithm that attempts to find a specific value in a data set.”**



# 2.1 Algorithms

## Sub-topic 2.1.3 Searching and sorting algorithms

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# Binary search

**“Efficient search method that only works if a file’s records are arranged in sequence. Involves accessing the middle record in the file, determining whether the target record has been found and, if not, whether the target record is before or after the mid-point. The process is repeated on the part of the file where the target record is expected to be until it is found.”**

# 2.1 Algorithms

Sub-topic 2.1.3 Searching and sorting algorithms

---

## Linear search

**“Examining each entry in a file in turn until the target record is found or the end of the file is reached. Unless the file is arranged in a useful order, a serial search must be used.”**

# 2.1 Algorithms

Sub-topic 2.1.3 Searching and sorting algorithms

---

## Sorting algorithm

**“An algorithm that attempts to sort an unordered set of values.”**

# 2.1 Algorithms

## Sub-topic 2.1.3 Searching and sorting algorithms

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# Bubble sort

**“Simple and popular with inexperienced programmers but inefficient for sorting large amounts of data, as the length of time it takes to execute correlates to the square of the number of items – e.g., if a list of 10 items takes 1ms to sort, 100 items will take 100ms.”**

# 2.1 Algorithms

Sub-topic 2.1.3 Searching and sorting algorithms

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## Merge sort

**“Divide-and-conquer algorithm created by John von Neumann. First, the list is divided into the smallest unit, known as an element. Each element is compared with the adjacent list with a view to sorting the records and merging the two lists back together.”**

# 2.1 Algorithms

Sub-topic 2.1.3 Searching and sorting algorithms

---

## Insertion sort

**“A simple sorting algorithm that builds the final sorted array/list one item at a time. Less efficient with large lists than advanced algorithms like quicksort, heapsort or merge sort.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

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## Variable

**“A value that can change depending on conditions or information passed to the program.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Constant

**“A value that cannot be altered by the program during normal execution.”**



# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Operator

**“Tells a program how to manipulate or interpret values. Categories of operators you need to know about are arithmetic, Boolean and comparison.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Assignment

**“Giving a variable or constant a value (e.g., counter = 0).”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Programming construct

**“Lines/blocks of code that perform a certain function.  
The three basic programming constructs are sequence, selection and iteration.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Sequence

**“One of the three basic programming constructs.  
Instructions that are carried one after the other in order.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Selection

**“One of the three basic programming constructs. Instructions that can evaluate a Boolean expression and branch off to one or more alternative paths.”**

# 2.2 Programming fundamentals

## Sub-topic 2.2.1 Programming fundamentals

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# Count-controlled iteration

**“An iteration that loops a fixed number of times. A count is kept in a variable called an index or counter. When the index reaches a certain value (the loop bound) the loop will end.**

**Count-controlled repetition is often called definite repetition because the number of repetitions is known before the loop begins executing.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

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## Condition-controlled iteration

**“A way for computer programs to repeat one or more steps depending on conditions set either  
a) initially by the programmer or b) by the program during execution.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

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## Arithmetic operator

$+$   $-$   $/$   $*$   $^$

“Used in mathematical expressions (e.g.,  $\text{num1} + \text{num2} = \text{sum}$ ).”



# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

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## Boolean operator: AND

**“A logical operator used within a program.  
Only returns TRUE if both values being compared are TRUE.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Boolean operator: OR

**“A logical operator used within a program.  
Returns TRUE as long as either value being compared is TRUE.”**

# 2.2 Programming fundamentals

## Sub-topic 2.2.1 Programming fundamentals

---

# Boolean operator: NOT

**“A logical operator used within a program.  
Returns FALSE if the input is TRUE and returns TRUE if the input is FALSE.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

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## Comparison operator: ==

**“Equal to.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Comparison operator: !=

**“Not equal to.”**

## 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

# Arithmetic operator: MOD

**“Integer division. MOD outputs the remainder left over after division – e.g.,  $10 \text{ MOD } 3 = 1$ .”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Arithmetic operator: DIV

**“Integer division: DIV outputs the number of times a number fits into another number –  
e.g.,  $10 \text{ DIV } 3 = 3$ .”**

# 2.2 Programming fundamentals

Sub-topic 2.2.1 Programming fundamentals

---

## Arithmetic operator: ^

**“Exponent.”**



# 2.2 Programming fundamentals

## Sub-topic 2.2.2 Data types

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# Data type

**“The basic data types provided as building blocks by a programming language. Most languages allow for more complicated, composite types to be constructed from basic types recursively – e.g., char, integer, float, Boolean. As an extension, a string data type is constructed behind the scenes of many char data types.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## Integer

**“A data type used to store positive and negative whole numbers.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## Real

**“A data type used to store an approximation of a real number in a way that can support a trade-off between range and precision. Typically, a number is represented approximately to a fixed number of scaled digits and scaled exponentially.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## Boolean

**“Used to store logical conditions – e.g., TRUE/FALSE, ON/OFF, YES/NO, etc.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## Character

**“A single alphanumeric symbol.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## String

**“A sequence of alphanumeric characters and/or symbols – e.g., a word or sentence.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.2 Data types

---

## Casting

**“Converting a variable from one data type to another. For example, a variable entered as a string needs to be an integer for calculation – `age = INPUT(“Enter your age: “)` `age = INT(age).`”**

# 2.2 Programming fundamentals

Sub-topic 2.2.3 Additional programming techniques

---

## Array

**“A set of data items of the same type grouped together using a single identifier. Each item is addressed by its variable name and a subscript.”**



# 2.2 Programming fundamentals

Sub-topic 2.2.3 Additional programming techniques

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## Sub-programs

**“A block of code given a unique identifiable name within a program.  
Supports code reuse and good programming technique.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.3 Additional programming techniques

---

## Procedure

**“A block of code within a program that is given a unique, identifiable name. Can take upwards of zero parameters when it is called. Should be designed and written to perform a task or action that is clearly indicated by its name.”**

# 2.2 Programming fundamentals

Sub-topic 2.2.3 Additional programming techniques

---

## Function

**“A block of code within a program that is given a unique identifiable name. Can take upwards of zero parameters when it is called and should return a value. Should be designed and written to perform a task or action that is clearly indicated by its name.”**

## 2.2 Programming fundamentals

Sub-topic 2.2.3 Additional programming techniques

---

# Random number generation

**“Most programming languages have built-in functions or libraries that allow you to easily generate random numbers. Creating truly random numbers is actually rather difficult for a computer, and these algorithms are quite complex.”**

# 2.4 Boolean logic

## Sub-topic 2.4.1 Boolean logic

---

# Logic diagram

**“A method of expression Boolean logic in a diagram using a set of standard symbols that represent the various logic gates – AND, NOT, OR, NAND, etc.”**

# 2.4 Boolean logic

## Sub-topic 2.4.1 Boolean logic

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# Logic gate

**“A symbol in a logic diagram that represents a single gate – e.g., AND, OR, NOT.”**

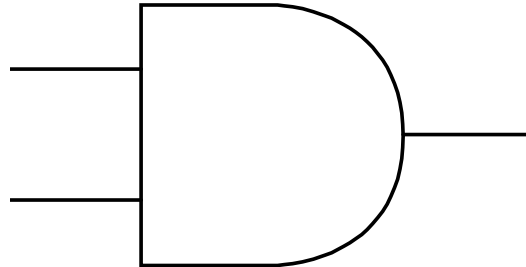
## 2.4 Boolean logic

### Sub-topic 2.4.1 Boolean logic

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# Logic gate: AND

**“Accepts two inputs and produces one output. Both inputs must be TRUE (1) for the output to be TRUE (1) – otherwise, the output will be FALSE (0).”**



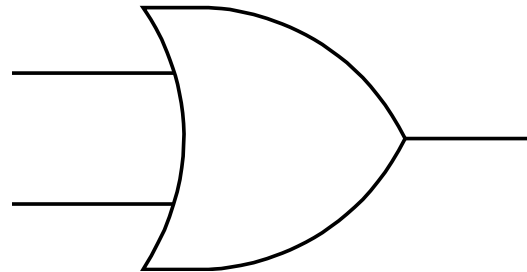
# 2.4 Boolean logic

## Sub-topic 2.4.1 Boolean logic

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### Logic gate: OR

**“Accepts two inputs and produces one output. At least one input must be TRUE (1) for the output to be TRUE (1) – otherwise, the output will be FALSE (0).”**





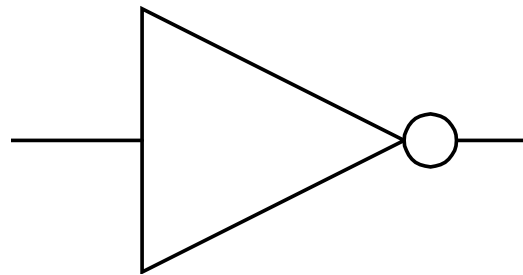
## 2.4 Boolean logic

### Sub-topic 2.4.1 Boolean logic

---

# Logic gate: NOT

**“Accepts one input and produces one output. If the input is TRUE (1), the output will be FALSE (0). If the input is FALSE (0), the output will be TRUE (1).”**



# 2.4 Boolean logic

## Sub-topic 2.4.1 Boolean logic

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# Truth table

**“A notation used in Boolean algebra to define the output of a logic gate or logic circuit for all possible combinations of inputs.”**